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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Daniel AMYOT et al
Serial No.: 10/680,345
Filed: October 8, 2003
For: INTERACTIVE CONFLICT RESOLUTION
FOR PERSONALIZED POLICY-BASED SERVICES
Art Unit: 2196
Examiner: Brian P. Whipple

AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

June 15, 2007

Sir:

This is in response to the first Office Action of January 17, 2007. Please amend the above-identified application as listed below and as set forth on the following pages:

Amendments to the Specification and Abstract

Amendments to the Claims

Amendments to the Drawings describing changes to the drawings shown in the Appendix

Remarks are included following the amendments

An Appendix including amended drawings figures is attached following the Remarks.